# **Simplifying today's data** and networking requirements with a single source solution.

BCN has a long history of setting the industry standard for expanding offerings while consolidating services and providing excellence in service and support. Our state-of-the-art agent and customer portals confirm the company's commitment to superior service and support.

Each of the powerful online management portals come with many popular features, including an intuitive, easy to use home page dashboard providing an account snapshot, the latest news, and quick links to help the agent and customer quickly access the most commonly used features.

**The portals were purpose-built for both Customers and Agents, each with their specific business needs in mind, including the ability to:**

- View and manage service locations, products and services, orders and tickets
- Access the latest billing data, view invoices, make payments online, submit and track billing disputes, and review historical billing information
- Quickly and easily order new equipment and services online
- Open trouble tickets, track progress, view scheduled service calls, installs, etc
- Directly access our Help Desk, or contact information for your BCN Service Representatives
- Update account and services information through profile management features
- Access customization options that let agents and customers define external links, customized styles and social media links
- Leverage flexible reporting options to define and deliver various reports

### WE ARE BCN

A single source provider helping business clients find simplicity in complex multi-location, multi-network telecom deployments based on the portfolios of 75+ wholesale network partners.

### SINGLE PROVIDER

A single-source for custom-configured solutions.

### UNIFIED BILLING

All services at all locations on one monthly invoice.

### CUSTOMER CARE

Single point of contact for 24/7/365 U.S.-based support.

### OUR LEGACY

26 years of experience and thousands of business customers.

### WITH BCN COMPLEX NEVER MEANS COMPLICATED

BCN is a privately held, debt free and management owned non-facilities based CLEC providing voice, data, cloud and wireless services to business customers. We are the single-source provider for custom-configured, flawlessly provisioned and meticulously maintained telecommunications solutions. Our tenured and expert team delivers solutions crafted from the best-in-class portfolios of more than 75 unique wholesale network partners. Thousands of channel sales partners nationwide work hand-in-hand with BCN as trusted advisors to current and prospective customers.

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