Traditional phone solutions will only get you so far...

AT&T Testifies to FCC
December 21, 2009

"The Commission should promptly take the steps discussed above to facilitate a prompt and efficient transition to broadband and retirement of the PSTN."

HOW WOULD *YOUR* BUSINESS ANSWER THESE QUESTIONS?

- Are you prepared for the FCC plan to retire copper phone lines?
- Would you like to cut your phone service costs...in half?
- Do you have multiple offices...but separate phone systems at each?
- Do your employees use their expensive cell phones...even when in the office?
- Is your business prepared for a disaster...and will your phones still work?
- Do you need powerful phone features…but worry you cannot afford them?

FOR THE ANSWERS, AND MORE...

ENTELEGENT SOLUTIONS

One System, One Service, One Provider… The Whole Solution

COMPLETE THE JOURNEY WITH ENTELEGENT MANAGED VoIP

END-TO-END FEATURES

The Way People Work Has Changed.

Internet Access Has Become Ubiquitous.

Now Your Phone System Can Leverage These Changes.

The Result: Powerful Features and Call Quality That All Businesses Can Afford.

"The system allows us to route the incoming calls for all our offices and remote locations to a single automated attendant and if necessary, a central receptionist. By routing these calls efficiently, our customer service and internal productivity has significantly increased."

R. Keith Fulton
Fulton Insurance Group

In the early 1990's, your PC connected to the Internet and transformed your business. Now it is happening all over again as the Internet connects to your phone.

be prepared to meet the future

MULTIPLE OFFICES BROUGHT TOGETHER – Through the power of the Internet, your office, remote employees and branch offices are connected into a single phone solution. Your employees and customers experience your phone system as a single, integrated whole.

NEVER MISS A CALL WITH "FIND ME / FOLLOW ME" – Calls to your office extension route wherever you like: to phones across multiple locations, to your home or cell phone, even back to your voicemail. It's flexible and simple to configure.

PROJECT PRESENCE ANYWHERE – Get an area code anywhere in the country you want to do business. Your customers make a local call to reach you and see your local caller ID when you call them.

UNLIMITED EVERYTHING – No limits on voicemail boxes or recording length, auto attendants or conferencing. StarSolution will even "burst" lines so your customers will never get a busy signal.

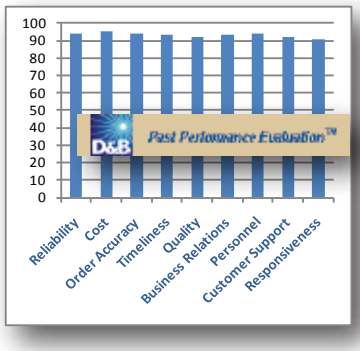
CELL PHONE INTEGRATION – Publish only one number on your business card. Callers will find you at the office or your cell, and if they leave voicemail, it will appear in your email. Save money and make it easier for customers to reach you.

COMPUTER / DESKTOP INTEGRATION – Once you take the time to add people to your Outlook contacts, your PC will instruct your phone to dial the person by a click of the mouse. Your voicemail will automatically be sent to your email inbox, making it easier to play back, forward to others, organize or look up years later.

THE END-TO-END SOLUTION

Our End-to-End architecture allows us to monitor the health of every phone, phone call and network component between your phone and our data center 24 hours a day, 365 days per year. We automatically adjust to changing conditions and get in touch with you when we detect a problem. The benefits? EnTelegent delivers proactive and effective customer service.

We upgrade your internal network and place our phone system at the edge of your network to give voice trafffic End-to-End priority over data. This means that your calls will not be interrupted by other Internet activities.



An independent Dun & Bradstreet report gave us remarkably high ratings for reliability, quality, customer support and responsiveness. This customer satisfaction feedback was provided directly from a random selection of our customer base.

Our network utilizes a patent-pending "best path" technology that works together with the phone system at your office. This technology helps us to shorten the routes your calls take across the Internet and solve the network quality issues that others cannot solve. The result? We deliver the best quality voice over the Internet and a 99.99% reliabliity guarantee.

END-TO-END QUALITY

We retain 99.6% of our Customers and have tens of thousands of the Industry's Happiest Users.

Pizza Hut

KFC

Michaels

the whole solution

1. 24x7 MONITORING AND HELP DESK – Our Network Operations Center is staffed 24 hours a day. If something goes wrong, we're here to help.

2. FAILOVER WITH REDUNDANT INTERNET CONNECTIONS – We automatically failover between multiple Internet circuits at your premise and we have redundant, high-speed fiber connections to the Internet at each of our Data Centers.

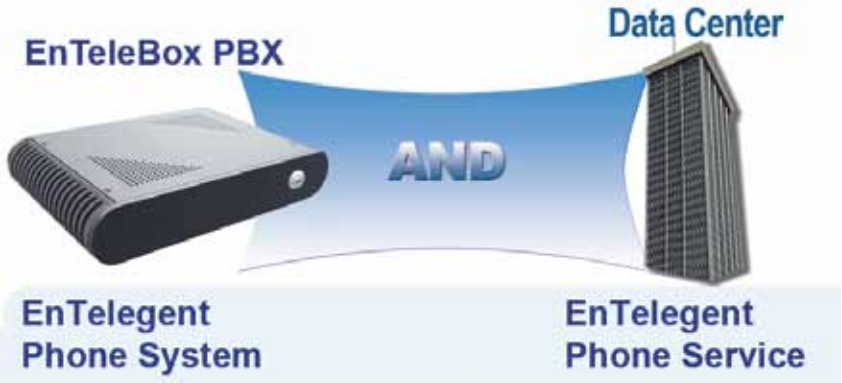
3. REDUNDANT COPPER CARRIERS – We partner with multiple traditional carriers, all multi-billion dollar organizations, to send your calls over the traditional phone network when necessary.

4. REDUNDANT DATA CENTERS – Our entire network, housed in multiple data centers, is built upon redundant, carrier-grade Cisco hardware. If one piece of equipment were to fail, a backup immediately steps in to take over.

5. ANALOG LINE BACKUP – Traditional analog phones can automatically backup Internet phone lines if your Internet connection fails.

6. NEXT DAY REPLACEMENT PARTS – Our phone system is built upon a 100% solid state platform with no moving parts. We will replace any broken component, including phones, within 24 hours.

7. DISASTER RECOVERY – If you experience an outage at your office, regardless of the cause, our Network Operations Center will immediately detect the problem and automatically take over as your phone system. Calls will be rerouted to designated employee cell phones, landlines, other office locations or any available analog lines.



END-TO-END RELIABILITY

Only EnTelegent guarantees 99.99% reliability for your business calls. We can promise this with our seven way backup.

Gilkey Window Company, Inc.

When Hurricane Ike veered north and struck Cincinnati, most were unprepared. Not Gilkey Windows. With power and Internet down, our business continuity features kept Gilkey going. Able to operate while competitors using legacy phone service were down, Gilkey won tons of new business and turned seeming disaster into huge success.

FEATURING AN IRON-CLAD MONEY BACK GUARANTEE

END-TO-END SAVINGS

EnTelegent Cuts the Typical Business Phone Bill in Half!

- Cut your business phone bill in half
- Pool phone lines across multiple locations to save money
- Call bursting makes sure you never get a busy signal
- Incredibly low long distance rates
- Competitive toll free and international rates
- Free Unlimited Voice Mail that forwards to email
- Free conferencing capabilities
- Free interoffice calls

Internet Telephony named us as the 2009 Product of the Year

2008 Best Service Provider Solution
2008 Best of Show

Internet Telephony
2007 Product of the Year

Internet Telephony
2007 Best of Show

Communications Solutions
2006 Product of the Year

Even if your current phone system is still working ... you can upgrade to EnTelegent Managed VoIP, reduce the cost of your current phone bill and realize positive cash flow from the very first month! Even better, by financing the equipment upgrade, you can usually still save enough money to pay for your new phone system and the service for less than you are paying for your current phone bill right now ... and ***now*** is a great time to start saving your hard-earned cash.

how to switch

We will create a quote to show you how much money the EnTelegent Solution will save. When you're ready, the dealer will install your new phone system next to your old system. We let you run both systems, side by side, for 30 days and we'll refund your money if you aren't completely satisfied with our service.

Upgrade to the World's Most Reliable Business Grade Internet Phone Solution and cut your monthly phone costs in half.

We cut the average phone bill in half! Byron Sanders, President of DKE Financial in Venice, Florida "saved $60,000 over a four-year period. If you have phone numbers in other cities or an 800 number you will likely save even more than 50%."

– Byron A. Sanders, DKE

FOR MORE INFORMATION, CONTACT ENTELEGENT TODAY:

ENTELEGENT SOLUTIONS

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