Telecom Management

EnTelegent | Managed Solutions Provider

ENTELEGENT

Managed Services

MNS

EnTelegent | Managed Network Services

Telecom Management
- Service Asset Inventory
- Consolidated Provider Invoice/Bill Pay
- Centralized Service Desk

WAN Management
- Circuit & Router Monitoring
- 24x7 Proactive Management
- Response and Resolution

LAN Management
- Local Area Network Monitoring
- 24x7 Proactive Management
- Response and Resolution

Desktop Support
- 24x7 Remote End User Support
- User Authentication
- Support Escalation

Telecom
Management

EnTele-Bundle

EnTelegent | Telecom Management

All Services | All Providers | All Locations

Inventory

- Assets
- Services
- Contracts

Optimization

- Best Technology
- Cost Savings
- Migration Management

Service Desk

- Order Management
- Change Management
- Trouble and Repair

Single Invoice

- Consolidated Billing
- Charge File
- Bill-Pay

Reporting

- Web Portal
- Optimization Blueprint
- Quarterly Value Report

Wireless & Wire Line

ENTELEGENT TELECOM MANAGEMENT

Training takes 5 minutes

Any piece of information in 1–2 clicks

Your entire enterprise at your fingertips

Manage every service… from every provider… at every location… from one portal…

EnTeleBundle

Dashboard

	Customer Acct	Customer Name	Address	City	State	Zip	Status	Account Type
	40001130	EDEMO PARTS & Service	60 Sycamore St	Saint Paul	MN	55117	A	Parent
	40001140	EDEMO Corporate Offices	60 W. Sycamore St	St. Paul	MN	55117	A	Child
	40001142	EDEMO PARTS & Service Rochester	3625 Commercial Dr S.W.	Rochester	MN	55902	A	Child
	40001143	EDEMO PARTS & Service Burnsville	12525 Dupont Ave. S	Burnsville	MN	55337	A	Child
	40001144	EDEMO PARTS & Service Fargo	1320 45th St. N	Fargo	ND	58102	A	Child
	40001145	EDEMO PARTS & Service Eau Claire	3340 Hogarth St	Eau Claire	WI	54703	A	Child
	40001146	EDEMO PARTS & Service St. Cloud	1112 Kuhn Dr	St. Cloud	MN	56301	A	Child
	40001147	EDEMO PARTS & Service Mankato	2626 3rd Ave. N	Mankato	MN	56001	A	Child
	40001148	EDEMO PARTS & Service Bemidji	2301 Johanneson Ave. N.W.	Bemidji	MN	56601	A	Child
	40001149	EDEMO PARTS & Service Green Bay	1790 Velp Ave.	Green Bay	WI	54303	A	Child
	40001150	EDEMO PARTS & Service Fond Du Lac	385 N. Pioneer Rd	Fond Du Lac	WI	54937	A	Child
	40001151	EDEMO PARTS & Service Willmar	1500 E HWY 12	Willmar	MN	56201	A	Child
	40001152	EDEMO PARTS & Service Stevens Point	5201 Heffron Ct	Stevens Point	WI	54481	A	Child
	40001153	EDEMO PARTS & Service Sioux Falls	3910 E. Wilcox St	Sioux Falls	SD	57104	A	Child
	40001154	EDEMO PARTS & Service Brainerd	16609 HWY 371 N	Brainerd	MN	56401	A	Child
	40001155	EDEMO PARTS & Service Eagan	3380 Mike Collins Dr.	Eagan	MN	55121	A	Child
	40001156	EDEMO PARTS & Service Chicago	4404 S. Kildare	Chicago	IL	60632	A	Child
	40001157	EDEMO PARTS & Service Roseville	2785 Long Lake Rd	Roseville	MN	55113	A	Child
	40001158	EDEMO PARTS & Service STAC MFG.	60 W. Sycamore St	St. Paul	MN	55117	A	Child
	40001162	EDEMO Unassigned Inventory	Multiple or Unidentifiable Loc	Saint Paul	MN	55117	A	Child

Account Management

EnTeleBundle

Payments

	Account #	Customer	Address	City	State	Zip	Account Type
Invoice Summary	40001130	EDEMO PARTS & Service	60 Sycamore St	Saint Paul	MN	55117	Parent

Details found: 8 Page 1 of 1

Url	Account #	Invoice #	Invoice Date	Total Due	Previous Balance	Total Charges	Late Charges	Adjustments	Charges	Taxes	Usage
Pdf	40001130	33209996	8/10/2011	31,851.92	0.00	31,851.92	0.00	0.00	31,851.92	0.00	0.00
Pdf	40001130	33527978	9/23/2011	34,673.00	31,851.92						
Pdf	40001130	33814777	10/23/2011	28,183.99	34,673.00						
Pdf	40001130	34178477	11/23/2011	37,597.47	28,183.99						
Pdf	400				37,597.47						
Pdf	400				32,840.23						
Pdf	400				42,096.30						
Pdf	400				31,740.87						

ENTELEGENT SOLUTIONS

Invoice

3800 Arco Corporate Drive
Suite 310
Charlotte, NC 28273
www.entelegent.com

American Computer Association ACA
P.O. Box 2210

WINTERVILLE, NC 28590

Account Information

ACCOUNT NUMBER: 40000041
INVOICE NUMBER: 39432990
INVOICE DATE: 07/01/2009
BILLING PERIOD: 07/01/2009 - 07/31/2009
PAYMENT DUE: July 01, 2009

Account Summary

BALANCE INFORMATION
PREVIOUS BALANCE DUE: $7,712.42
PAYMENTS RECEIVED THRU 7/01/09: $0.00
ADJUSTMENTS: $0.00
PAST DUE BALANCE: $7,712.42

NEW CHARGES
NEW USAGE CHARGES: $0.00
MONTHLY SERVICE CHARGES: $11,996.38
FINANCE CHARGES: $0.00
TAXES, REGULATORY: $0.00
TOTAL NEW CHARGES: $11,996.38

Customer Service:
(800) 475-7192
Email: eSupport@entelegent.com
Business Hours: Monday - Friday, 8am-6pm EST
Customer Service For Service Emergencies: Everyday, 24 hours/day

Special Message

Thank you for choosing Entelegent Solutions!

P A Y M E N T C O U P O N

- Make checks payable to Entelegent Solutions
- Please return this portion with your payment to ensure proper credit
- Please note address or phone changes on this coupon
- Address or phone changes may also be submitted by calling (800) 475-7192

Due Date Upon Receipt
Amount Due $8,170.00
Amount Enclosed

YOUR ACCOUNT NUMBER: 40000041
INVOICE DATE: 07/01/2009

American Computer Association ACA
P.O. Box 2210
WINTERVILLE, NC 28590

Remit payment to:
Accounts Payable
3800 Arco Corporate Drive
Suite 310
Charlotte, NC 28273

Export selected | Print selected

Customer Account #	Parent Account	Contract #	Start Date	End Date	Term Length	Vendor	Document
40001140	40001130	123456	5/24/2010	5/24/2012	36	AT&T	
40001140	40001130	25487	6/15/2010	6/15/2013	36	CenturyLink	Download
40001140	40001130	28578	9/24/2011	9/24/2014	36	Charter	
40001140	40001130	8842	2/4/2012	2/4/2015	36	EnTelegent	Download
40001140	40001130	588722	10/3/2011	10/3/2013	24	Eventis	
40001140	40001130	2487	3/20/2010	3/20/2013	36	Hickory Tech	
40001140	40001130	644	12/4/2010	12/4/2012	24	Implex	
40001140	40001130	8778787	1/15/2011	1/15/2014	36	Integra	
40001140	40001130	2674784	4/9/2011	4/9/2014	36	Netwolves	
40001140	40001130	65659-585481	8/28/2010	8/28/2012	24	Sprint	
40001140	40001130	5458	2/20/2012	2/20/2013	12	TDS	
40001140	40001130	18854-851	11/5/2010	11/5/2012	24	Verizon	

Consolidated Billing

Contract Management

EnTeleBundle

Export selected | Print selected

	CUS PARENT	Customer Account Number	Document Type	Description	Document Path	Added Date
	40001130	40001130	Invoice	Underlying Carrier Invoice	Download	5/9/2012
	40001130	40001130	Report	Quarterly Value Report	Download	4/24/2012

Document Library

Add | Export selected | Print selected

	Order #	Carrier Order Status	Main Acct#	FOC Date	Carrier	PON #	Service Order Type	Order Type	Company Name	City	State	Order Status
	1078	Completed		10/7/2011		1st One	EnTele_Bundle	New	EDEMO	St Paul	Minnesota	Complete
	1079	Completed		9/30/2011			EnTele_Bundle	New	EDEMO	St Paul	Minnesota	Complete
	2197	Complete	40001140	1/25/2012	CA - ATT	01202012BG	EnTele-Bundle	Change	EDEMO	St. Paul	Minnesota	Complete

Order Management

Customer Tickets, Add new record

Ticket Information

Account Number: Please select *

Ticket Type: Please select *

Priority Level: Please select

Status: Pending *

Service Desk

EnTeleBundle

MACD, Add new record

MACD Information

Internal Order Yes No *

Service Type PRI_Voice *

Order Type Please select *

Sub Order Type Please select

Sales Agent Please select

Company Name Please select *

MACNUM

Address

Address2

City

State Please select

Zip

Activity Dates

* - Required field

Back Save

Change Order

Export selected

	Customer Account Number	Carrier Account Number	Carrier	Inventory Type	Location Name	Location Address
	40001140	881044405	RB - Verizon Wireless	Wireless		
	40001140	651 636 4311	RB - TDS	Local Circuit	Corporate Offices	60 W. Sycamore St
	40001140	200000495	RB - NetWolves	Data Circuit	Corporate Offices	60 W. Sycamore St
	40001140	863618	RB - Enventis	Local	STAC MFG.	60 W. Sycamore St
	40001140		RB -	Local	Corporate Offices	60 W. Sycamore St
	40001140	863618	RB - Enventis	Local	Corporate Offices	60 W. Sycamore St
	40001140	863618	RB - Enventis	Local	Corporate Offices	60 W. Sycamore St
	40001140	200000495	RB - NetWolves	Data Circuit		
	40001140	863618	RB - Enventis	Local	Corporate Offices	60 W. Sycamore St
	40001140	863618	RB - Enventis	Local	Corporate Offices	60 W. Sycamore St
	40001140	881044405	RB - Verizon Wireless	Wireless		
	40001140	881044405	RB - Verizon Wireless	Wireless		
	40001140	863618	RB - Enventis	Local	Corporate Offices	60 W. Sycamore St
	40001140	863618	RB - Enventis	Local	Corporate Offices	60 W. Sycamore St

Inventory

The perfect view…

Single point of administration and control.

Ps

Professional Services

Ms

Managed Services

Ns

Network Services

ENTELEGENT

A Managed Solutions Provider…