VoIP Solutions

EnTelegent | Multi-Location Experts

IP Business Line

ENTELEGENT
SOLUTIONS

Custom Solutions

EnTelegent | Managed Solutions Provider

INTERNET
Cable
DSL
DIA/EoC

VOICE
Local/LD
Inter-office
Features

Multi-Location Customers

Customer Challenge

EnTelegent | Level of Complexity

Cost and Complexity increase relative to locations ▸ services ▸ providers

Customer Profile

EnTelegent | Multi-Location Experts

The EnTelegent Solution

ENTELEGENT

VoIP Solutions

EnTelegent | Voice Services

EnTelegent VoIP solutions leverage the power of broadband technology to deliver business grade voice solutions. EnTelegent enables business customers to transform enterprise communication environments. Whether it's getting the most out of current equipment or managing a technology upgrade, there is an EnTelegent solution for your business.

VoIP Migration Support

Let us handle the coordination and implementation of your migration to VoIP services.

PMO

Leverage the EnTelegent Program Management Office (PMO) to insure a successful service migration.

Audit/Inventory

EnTelegent will define your current telecom environment and create an asset inventory.

Order Management

EnTelegent will manage order, port, install and disconnect activity associated with service migration.

VoIP Solutions

EnTelegent | Voice Services

IP Business Line

UNLIMITED Local and Domestic LD Calling

- Digital voice business line
- Business line replacement service
- Delivered over broadband facilities
- Use existing analog or digital telephones
- Includes basic calling features

SIP Trunks

Measured Rate | UNLIMITED Local Calling

- Digital voice business trunk
- Alternative to traditional PBX telephone trunks
- Delivered over broadband facilities

IP-PRI

Nationwide Flat Rate

- 23 Digital voice business trunks
- Alternative to traditional PRI service
- Delivered over broadband facilities

POTS Replacement Service

ATA

OR

IP Phone

SIP talk paths with DID numbers

Bundled SIP Trunks

EnTelegent | Multi-location Experts

*Broadband circuit and any associated equipment sold separately.

IP Business Line

EnTelegent | VoIP Solutions

The EnTelegent IP Business Line is the perfect replacement for your current analog business lines. Leverage the power of IP and broadband to reduce your cost.

The EnTelegent Advantage

Each IP Business Line includes:

- One (1) phone number.
- **FREE** local calling.
- **UNLIMITED** Domestic Long Distance calling.

Free on-net calling

- Calls between locations and calls between HQ and remote locations are always free, regardless of locale.

EnTelegent | Multi-location Experts

*Broadband circuit and any associated equipment sold separately.

Inbound call management

- Multi-line call appearances on each phone.
- Calls in excess of number of programmed lines can be queued or offered an announcement/voice mail option.
- **Hunting**: Can be configured as group ring or sequential ring.
- Call Waiting | Call Waiting w/Caller ID.

Long Distance / International Call Management

- International Calling is blocked by default and can be enabled.

e911

- 911 service provided for each location.

IP Business Line

EnTelegent | Features

The EnTelegent IP Business Line is the perfect replacement for your current analog business lines. Leverage the power of IP and broadband to reduce your cost.

Included Features

Call Forward

- Forward all calls, busy calls or no-answer calls to a designated number.

Call Transfer

- Transfer calls internally, between offices or anywhere in the United States and Canada, including cell phones.

Conference Calling

- 3 party conferencing available on every phone in the office - conference with other company offices and external locations.

Speed Dial

- 8 quick speed dials you access by pressing a single button (2-9)
- 100 speed dials utilizing *75 plus two digits (00-99)

Optional Features

Voicemail option

- Individual mailboxes with message retrieval via handset or delivered via email to any number of addresses.

800 Toll Free Service

- Have a toll free number ring to your IP Business Line.

EnTelegent | Multi-location Experts

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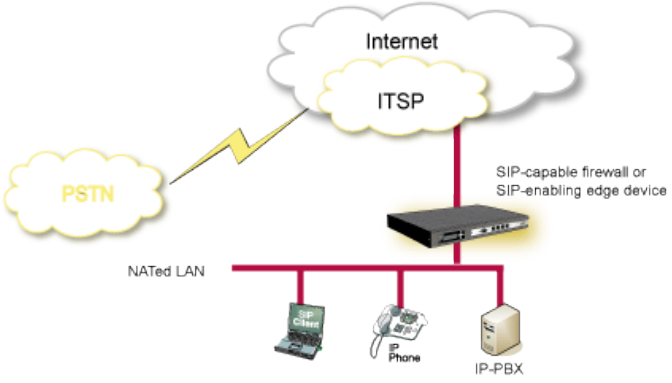
SIP Trunks

EnTelegent | VoIP Solutions

EnTelegent SIP Trunks are the right solution for next generation VoIP communication needs.

- Realize significant cost savings in communications while maintaining the value of the investment made in legacy equipment.
- Compatible with existing communications systems.
- SIP Trunks can seamlessly connect legacy and next-generation solutions.

SIP trunks can offer significant cost-savings for enterprises, eliminating the need for local PSTN gateways or costly ISDN PRI (Primary Rate Interface)



EnTelegent | Multi-location Experts

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IP-PRI

EnTelegent | VoIP Solutions

EnTelegent IP-PRI bundles SIP Trunks into a cost effective alternative to traditional PRI.

- Realize significant cost savings in communications while maintaining the value of the investment made in legacy equipment.
- Compatible with existing communications systems.
- IP-PRI can seamlessly connect legacy and next-generation solutions.

For enterprises wanting to make full use of their installed IP-PBXs and not only communicate over IP within the enterprise, but also outside the enterprise an EnTelegent IP-PRI is the solution to connect to the traditional PSTN.

VoIP Migration

EnTelegent | Multi-location Experts

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PMO

EnTelegent | Program Management

Migration Services

PMO

- Audit & Inventory
- Impact Evaluation
- Implementation Management

Audit ● Inventory ● Consolidate ● Optimize ● Migrate ● Manage ● Support

PMO

EnTelegent | Field Services

Convenient Hourly Rate or Project-Based

Enjoy the valuable added services of a fully staffed dispatch center. Leverage a nationwide single-source provider of voice and data network support services. Take advantage of IT services ranging from complex product rollouts to routine break/fix and truck roll service activity.

PMO

EnTelegent | Project Scoping

EnTelegent can assist in getting you to a launch point to migrate to your next generation communication solution. We can handle the logistics of taking you from here to there… we can even help you define what here is, and what it looks like!

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