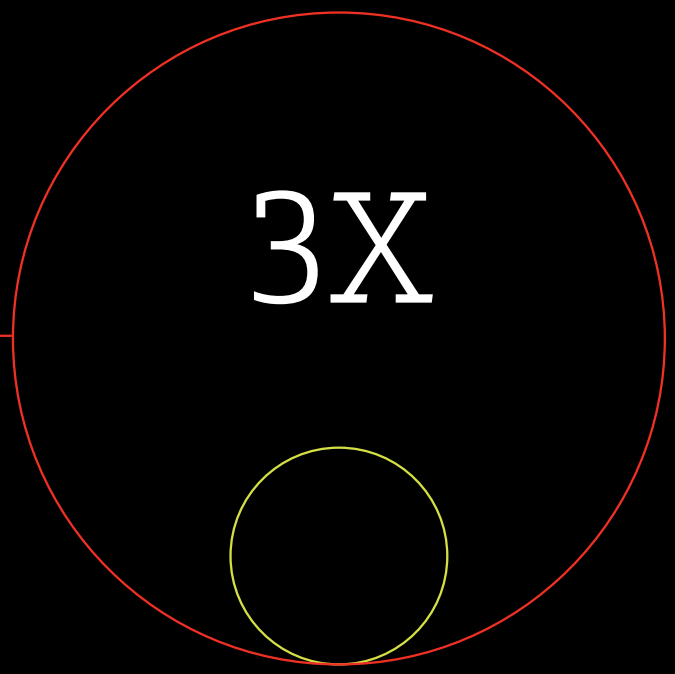
Transform your network and your customer experience

Introducing SD-WAN Concierge™

Optimize application performance, enhance security, simplify network management and lower your total cost of ownership.

WINDSTREAM ENTERPRISE



Global IP traffic will increase threefold over the next 5 years[1]

Enterprise WANs are becoming increasingly complex to manage

Employee workflows and traffic patterns are changing. Many growth-oriented enterprises are struggling to deliver the personalized, secure, anytime, anywhere experience customers and employees expect.

Meanwhile, as the demand for bandwidth doubles every 18 months,[1] IT departments are struggling to deliver improved cloud-based application performance—and budgets are limiting the amount of bandwidth companies can afford.

While advances in cloud and mobile applications have helped, traditional networks can no longer keep up. What's more, they weren't designed to support cloud-based apps, and 83% of enterprise workloads will run in the cloud by 2020[2].

Traditionally, companies coped with this challenge by adding more MPLS bandwidth, or by combining MPLS with dedicated Internet access, DSL, cable and Ethernet, which made WANs complex, time-consuming and costly to manage.

86% of IT decision makers tell us that security is priority one.[4] When using the public Internet to connect most cost effectively, enterprises are urged to consider an SD-WAN solution with a fully-integrated next-generation firewall (NGFW).

SD-WAN Concierge
Game-changing features

APPLICATION VISIBILITY AND CONTROL

Manages and deploys routing policies with a centralized management tool

APPLICATION OPTIMIZATION

Monitors and improves network paths for higher quality

DYNAMIC WAN SELECTION

Preserves application performance based on pre-set thresholds

DYNAMIC IPSEC DEPLOYMENT

Enables end-to-end encryption for secure data transmission over public networks

SECURITY

Ensures PCI DSS compliance and offers Unified Threat Management features with IPSec encryption and the ability to manage security policies

FLEXIBLE CONNECTIVITY

Provides highly secure, private, dedicated access to leading third-party cloud service providers' cloud ecosystems

MANAGED SERVICE

Offers continuous, proactive monitoring and optimization from a Windstream Enterprise technical service manager

DUAL ACTIVE LINKS

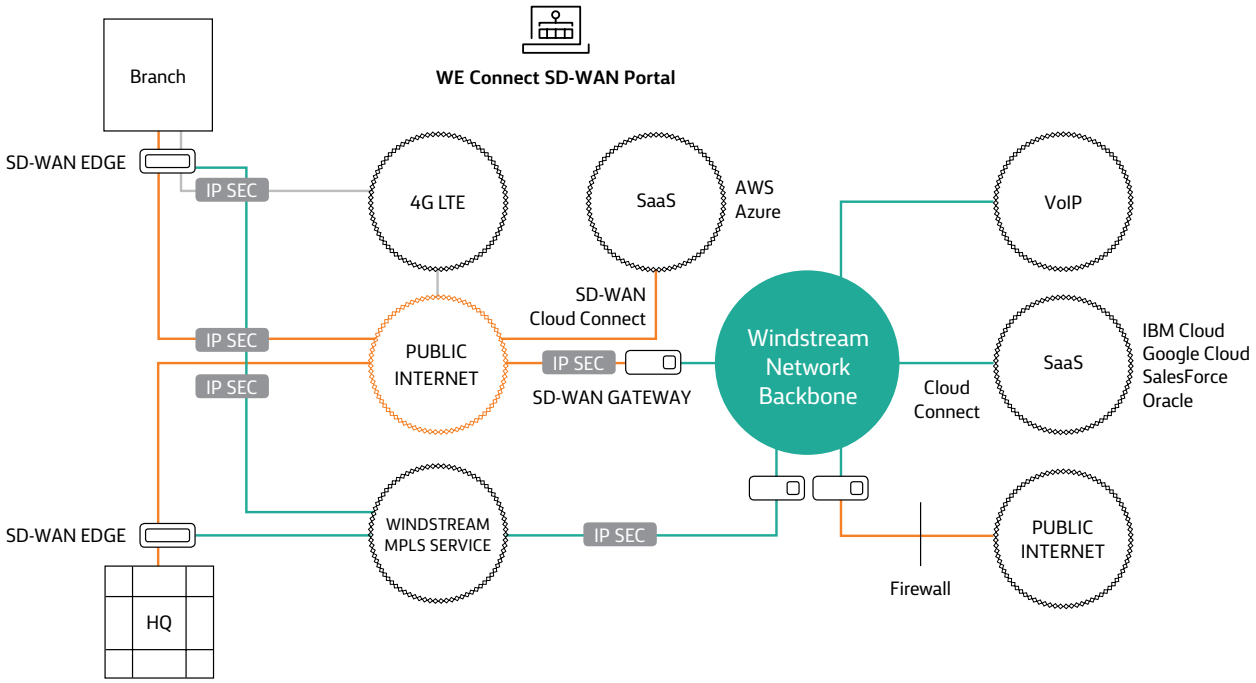
Increases resiliency with redundant and diverse connections at each site

Cloud-ready.
Secure.
Cost-effective.

SD-WAN Concierge™ from Windstream Enterprise delivers networking to branch offices and remote sites via software intelligence regardless of the underlying connection type or carrier. It's the evolution of hybrid WAN.

75%

By 2021, over 75% of midsize and large organizations will have adopted a multi-cloud and/or hybrid IT strategy.[3]



How does SD-WAN Concierge deliver on your needs?

OPTIMIZE

Set your business policies and let Windstream Enterprise SD-WAN dynamically optimize application traffic routing.

REDUCE TCO

SD-WAN Concierge helps significantly reduce per-Mbps cost (up to 90%), by using more cost-effective access methods.

ENGAGE

Enhance your customer experience and improve employee productivity with reliable access to cloud-based applications.

SIMPLIFY MANAGEMENT

Our "mobile-first" WE Connect portal puts visibility and control at your fingertips. It's never been easier to manage your WAN.

PROTECT

PCI DSS compliance and Unified Threat Management protect data at rest and in transit, for private and public destinations.

SCALE QUICKLY

SD-WAN Concierge scales seamlessly to meet evolving connectivity needs. Our experts will help you accelerate the path to digital transformation.

Why Windstream Enterprise?

SD-WAN Concierge Service
Your network environment is continuously, proactively monitored and optimized for peak performance by Windstream Enterprise experts.

Cloud Core™ Architecture
Get improved cloud-based application performance with diverse, low-latency connections to cloud providers—backed by our heritage as an Internet Service Provider.

SD-WAN Cloud Connect
Optimize connectivity to cloud service providers by bringing applications closer to end-users to reduce latency.

WE Connect SD-WAN Management Tool
Set business policies, make real-time changes, prioritize applications and customize the naming and tagging of devices and destinations in a single interface from any device, anywhere.

PCI DSS Compliant SD-WAN
Validated PCI DSS compliance by third-party QSA (Qualified Security Assessor) to protect your customer data. AOC (Attestation of Compliance) reports provided annually to simplify your reporting.

Unified Threat Management
Protect your customer's data and your brand with industry-leading security from Fortinet.

Leading Technology Platforms
Choose the technology platform that is right for your business from two leading WAN edge infrastructure providers—VeloCloud or Fortinet.

Windstream Enterprise SD-WAN Community
A forum to learn and collaborate. Ask questions, share best practices with peers, learn about new enhancements and provide feedback. Join now.

Compatible Products

- Cloud Connect
- Managed Network Security
- MPLS IP VPN
- Professional Services
- UCaaS

Product of the Year Award for SD-WAN

2019 INTERNET TELEPHONY PRODUCT OF THE YEAR

2019, 2018

1. "Cisco Visual Networking Index: Forecast and Trends, 2017–2022 White Paper," (updated 27 February 2019).
2. LogicMonitors Cloud Vision, 2019.
3. Gartner, "Magic Quadrant for Network Performance Monitoring and Diagnostics," (ID G00354365, 7 February 2019).
4. A commissioned study conducted by Forrester Consulting on behalf of Windstream Enterprise, March 2017.

About Windstream Enterprise

Windstream Enterprise collaborates with businesses across the U.S. to drive digital transformation by delivering solutions that solve today's most complex networking and communication challenges.

To learn more about SD-WAN Concierge, visit windstreamenterprise.com

WINDSTREAM ENTERPRISE
CONNECT. TRANSFORM. ELEVATE.

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