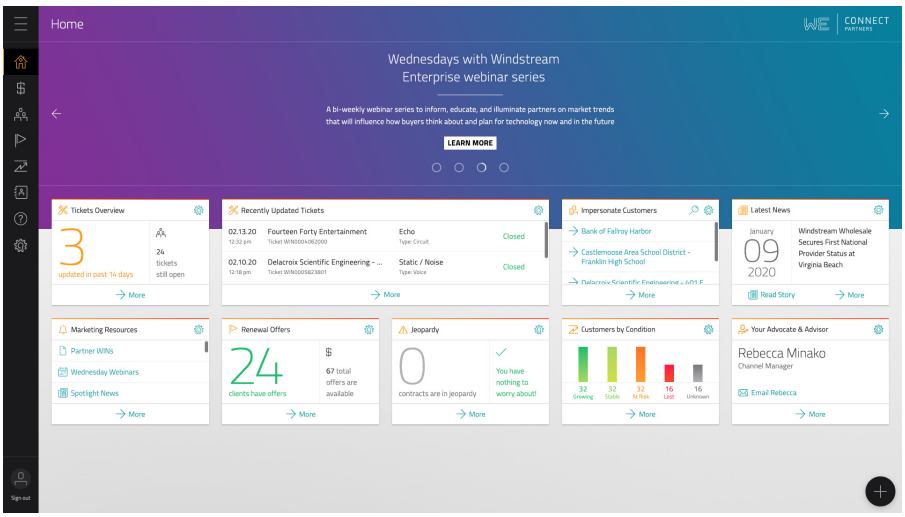
FACT SHEET

DIGITAL EXPERIENCE

WE Connect Partners

Where best-in-class services come together in a unified online experience, providing the ability to manage and configure your end users' services, access support and so much more.

The WE Connect Partners portal delivers a revolutionary digital experience, combining base management and insights, network analytics, reporting, location visibility and customer support features into a single view to help you provide exceptional service to your end users.



Advanced features and capabilities

- Real-time, 24/7 visibility and control of your entire Windstream Enterprise book of business, as well as your end users' services via impersonation
- Personalized to your preferences with customizable dashboards, reports and notification settings
- Base insights to drive end users to strategic services, view funnels and customer conditions
- Easily view performance metrics such as revenue coming out of term, sold and billed
- Service and feature management tools with access to standard rates and renewal offers for your end users
- Multiple support channels (live chat, online support requests and community forums)
- Single source for all Windstream Enterprise Partner Channel marketing resources such as product collateral, case studies, current SPIFF details and the latest news

To learn more about Windstream Enterprise, visit windstreamenterprise.com/channel-partners

WINDSTREAM ENTERPRISE

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