8x8

8x8 Contact Center

Ready. Set. Go. For Anything.

Laying the groundwork for preparedness starts with technology.

Change is in the air. So today, more than ever, your call center needs to be flexible and adaptive in order to keep your agents—and your customers—happy and productive.

When business is not "business as usual"
8x8 Contact Center keeps the health of your business in check. Making changes is easy. And with industry-leading uptime, global reach and platform flexibility, you can ensure that your contact center continues operating without interruption.

Work from home made possible
Keep your agents better connected no matter where they're sitting. With the right platform, you can ensure peak performance in and out of the contact center. 8x8's innovative collaboration and coaching tools increase agent engagement and create quality outcomes.

Deliver exceptional customer experience
Your customers have high expectations—no matter what else is going on. Do you have the tools you need to make their journey smoother, more personalized and less time-consuming? Learn how 8x8 can help you prepare for everything.

Learn how Live Oak Bank improved employee collaboration and customer experience.

READ CASE STUDY

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For more information, contact your 8x8 Channel Account Manager