HOSTED VOICE

VOICE

Cloud based communications continue to gain market share in the global space of voice solutions. Adoption of voice and collaboration products along with improvements in bandwidth capacity and decentralized management allow businesses to better communicate with their clients and providers as well as enable a more mobile and flexible workforce.

Hosted PBX, one feature in Xtel's Unified Communications platform, means your phone system is fully hosted in our secure data centers. There's no major upfront capital expenditure, no centralized equipment to maintain and no frequent upgrades to worry about. You get enterprise-grade features and functionality, carrier grade reliability, and an extended team of voice professionals to proactively resolve issues. Scalability is a problem of the past. You can customize your phone system to operate the way your business does and help increase everyday efficiency.

We offer three different types of HPBX licensing, Basic, Standard and Premium. All are manageable through a clean, organized self-service portal. Or we can do the work for you.

HPBX - (n.) Hosted Private Branch Exhange is a telephone exchange system built, delivered and managed by a third-party service provider. An IP-based telephony solutiond provisioned and accessed entirely through the internet.

BASIC

FOR COMMON AREA DEVICES OR ATAS

- Call Hold
- Call Waiting
- Caller ID
- 3-Way Calling
- Speed Dial
- Do Not Disturb
- Intercom
- Paging
- Push to talk
- Transferring
- Music on Hold
- Call Forwarding

STANDARD

FOR MOST USERS

All features in basic plus:

- Anonymous Call Rejection
- Line State Monitoring
- Voicemail (with send to email functionality)
- Simultaneous Ring
- Selective Call Rejection
- Last Caller ID Erasure
- Group Pickup
- Call Park
- Monitored Extension

PREMIUM

FOR POWER USERS, MOBILE WORKERS, EXECUTIVES

All features of basic & standard plus:

- Video Calling
- Business Call Manager
- Calling Number Delivery Blocking
- Reminder Calls
- Click-to-dial
- Extended Absence Greeting
- Out of Hours Greeting
- Priority Calls
- Accession Virtual Phone Application (Mobile + Desktop)
- Call Jump
- Find Me Follow Me

ABOUT xtel

With 23+ years of experience, Xtel is widely recognized for our commitment to the telecommunications and carrier needs of government entities, school districts, other MSPs, and businesses of every size. We focus on implementing smart and cost-effective communication solutions, not just technology for the sake of technology. To find out more information visit http://xtel.net or call us at 1-800-GET-XTEL.

1-800-GET-XTEL
xtel.net

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